

Quality Measures for Diabetics in 2020

The 3 quality measures for diabetics in 2020 are the same measure we have been dealing with at Prima CARE for years.

| CMS Quality Measures | | |
|----------------------|-----------------------------------|--|
| CMS 122 | DM: HbA1c poor control (>9%) | Lab, but must be ordered and drawn |
| CMS 123 | DM: Foot exam (18-75) | Preventive Medicine-Quality Measure |
| CMS 124 | Cervical cancer screening (21-64) | Pap = Lab. If elsewhere, place order & scan |
| CMS 125 | Breast cancer screening (50-74) | Mammo = DI. If elsewhere, place order & scan |
| CMS 127 | Pneumococcal vaccine (≥65) | Had the vaccine |
| CMS 130 | Colorectal screening (50-75) | Colonoscopy, Cologuard, FIT |
| CMS 131 | DM: Eye exam (18-75) | Q2y if normal. Do here or scan from outside. |
| CMS 138 | Preventive: Tob screen/cessation | Screened AND counseling documented |

Hemoglobin A1c

Every diabetic must have at least **two hemoglobin A1c results** in ECW during 2020. If these are done at Prima CARE, nothing more needs to be done to meet this quality measure.

If the hemoglobin A1c is done outside of Prima CARE, then an order needs to be created for the A1c in eCW, and this order must include the result in the grid found in the lab order screen.

The screenshot shows the 'Lab Results' interface for a patient named 'Test, Female1, 59 Y, F'. The lab order is for 'Hemoglobin A1C (Prima Care)'. The 'Results' tab is highlighted in red. The 'Collection Date' is 01/27/2020 at 00:00 AM/PM. The 'Actual Fasting' status is 'Not Recorded'. The 'Order Date' is 01/27/2020. The 'Status' is 'Open'. The 'Reason' is blank. The 'Collection Data' section includes 'Coll Date' (01/27/2020), 'Time' (00:00 AM/PM), 'Description', and 'Source'. The 'Assessments' section has 'Add' and 'Hide Specify' buttons. The 'Notes' section has a 'Clear' button. The 'Internal Notes' section is empty. The 'Reports' section has 'Print', 'Options', and 'Midmark Ecg' buttons.

From the lab screen, click “New” to open the screen to the left. Click on the ellipsis to open the lab compendium – and choose hemoglobin A1c (Prima Care). Check the date collected box (and alter the date collected if necessary), then click on the “Results” tab.

Check the box “Received” - this is necessary in order for eCW to recognize that the A1c was resulted as well as ordered. It is necessary to add the result to the grid at the bottom of the screen under the heading of “Hemoglobin A1c”. Mark the lab as reviewed – or assign it to a provider and leave it for that provider to change the status to reviewed. Then click “OK”.

Lab Results

Test, Female1 , 59 Y , F INFO HUB ASK EVA

428 STREET , BOSTON, MA02129-4207
02/18/1960 | 508-674-5574
test@gmail.com

Appt(L): 08/16/19 (NB)
PCP: Kney, Bradford
Lang: English
Trans: No

Ins: Hmi
Acc Bal:
Guar: Fe
Gr Bal: \$

Medical Summary CDSS Labs DI Procedures Growth Chart Imm T.Inj Encounters Patient Docs Flowsheets Notes

Test, Female1 , 59 Y F 02/18/1960 Yes 508-674-5574 Acc#

Provider: Kney, Bradford High Priority Canceled Status: Open **Reviewed**

Facility: Prima CARE Kney Future Order Inhouse Don't Publish to Web Portal

Assigned To: Kney, Bradford

Lab: Hemoglobin A1C(Prima Care)

Received Result Date: 01/27/2020 Result: 7.2

| Order Date | Collection Dat... | Hemoglobin A1C | HEMOGLOBIN ... | HEMOGLOBIN ... | TSH | Hemoglobin A1C | Estimated Ave... |
|------------|-------------------|----------------|----------------|----------------|-----|----------------|------------------|
| 01/27/2020 | 01/27/2020 | 7.2 | | | | | |
| 07/08/2019 | 07/08/2019 | 6.9 | | | | | |

Notes Internal Notes

Reports Print Options Midmark Ecg OK

I prefer to also add the result in the “Result” box (shown in the middle of the screenshot above) – this will appear to the right of the order in the lab results screen as shown below (this is not necessary, but I find helpful).

Yes Labs DI Procedure

Show CC List Show New Cumulative Report

| W | Order Dt | Coll Dt | Result Dt | Labs | Reason | Result | Received | Reviewed |
|---|------------|------------|------------|-------------------------|--------|----------|----------|----------|
| w | 01/27/2020 | 01/27/2020 | 01/27/2020 | Hemoglobin A1C(Prima Ca | | 7.2 | Yes | Yes |
| w | 08/05/2019 | 08/05/2019 | 08/05/2019 | Lipid Profile (Prima Ca | | | Yes | Yes |
| w | 07/08/2019 | 07/08/2019 | 07/08/2019 | Hemoglobin A1C(Prima Ca | | 6.9 | Yes | Yes |
| w | 02/05/2019 | 02/05/2019 | 02/05/2019 | THINPREP TIS PAP AND HP | | Negative | Yes | Yes |

There is a second measure incorporating the A1c: Diabetics with an A1c > 9% count against Prima CARE for Meaningful Use. So please check one A1c early in the year. If the A1c is above the goal you deem appropriate for the patient given age, general health, and comorbidities, you will have time during the year to work toward better glucose control. The last A1c done in 2020 is the one that counts for (or against) this quality measures benchmark.

Diabetic Foot Exam

Checking a diabetics feet at every visit is good medical practice, but a full diabetic foot exam must be documented in ECW only once a year – entering it in the exam part of the note does not count.

The screenshot shows the EHR interface for a patient's preventive medicine. The 'Preventive Medicine' section is active, and the 'Quality Measure' folder is expanded. The 'Diabetic Foot Exam' measure is highlighted with a red box. The 'Notes' column for this measure is also highlighted with a red box.

In the “Quality Measure” folder (formerly called “PQRS”) in “Preventive Medicine”, click on the “Notes” area of the “Diabetic Foot Exam”.

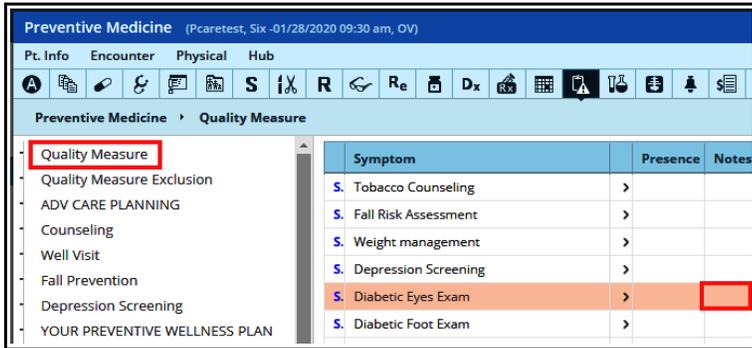
If the patient sees one of the Prima CARE podiatrists, this exam may have already been entered for 2020. If not, complete the form using the dropdown menus.

Additional information can be added in the “Notes” section. I generally add additional information if an element of the foot exam is abnormal.

The screenshot shows the EHR interface for a patient's diabetic foot exam. The form includes fields for Name, Value, and Notes. The 'Visual exam of foot performed:' field is expanded, showing a dropdown menu with options: Visual inspection normal, Visual inspection abnormal, Yes, No, and ___.

| Name | Value | Notes |
|--|----------------------|---|
| Lower Extremity Neurological Exam perfor ... | Yes | |
| Date: | 01/27/2020 | |
| Pulse: | 1+ | DP 1+ bilat |
| Sensory and motor testing performed: | sensation diminished | PP intact. Vibration reduced over the ... |
| Visual exam of foot performed: | | |

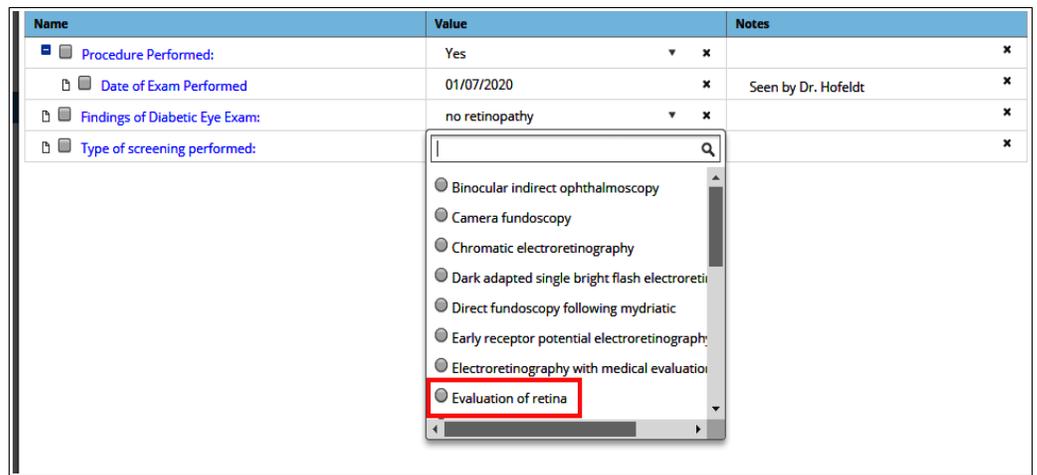
Diabetic Eye Exam



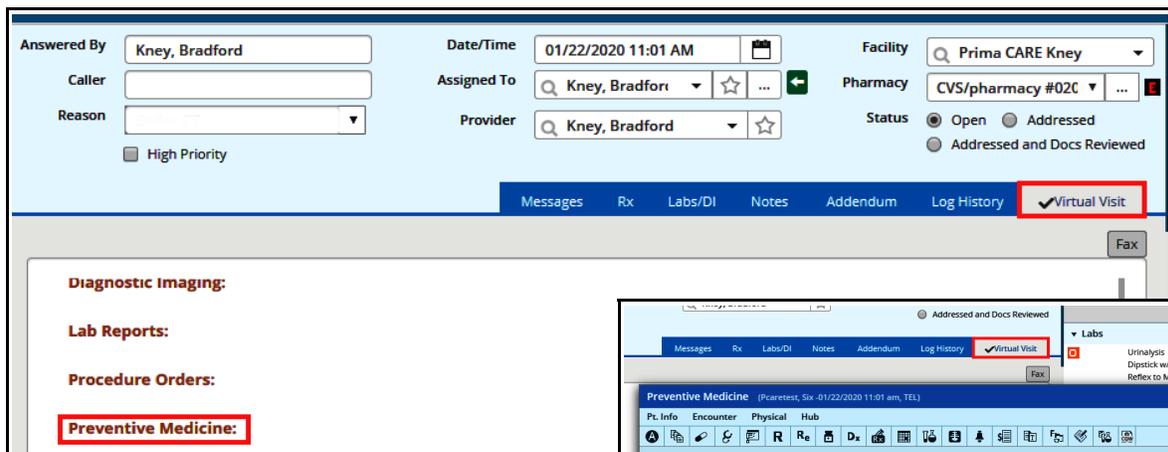
Choose the diabetic eye exam entry in the “Quality Measure” folder. If the patient sees one of the Prima CARE eye doctors, this form may have already been completed in 2020.

If not, complete the form using the dropdown menus.

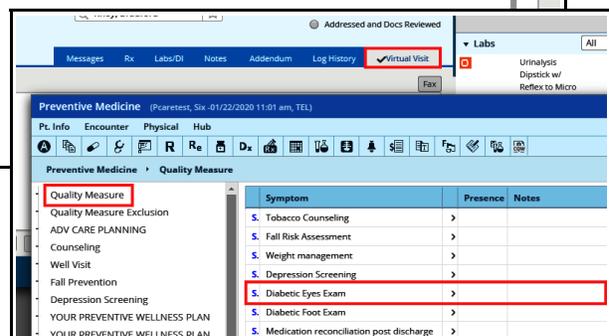
Note that IF the patient had a normal eye exam (no retinopathy) documented properly in eCW in 2019, no exam is needed in 2020.



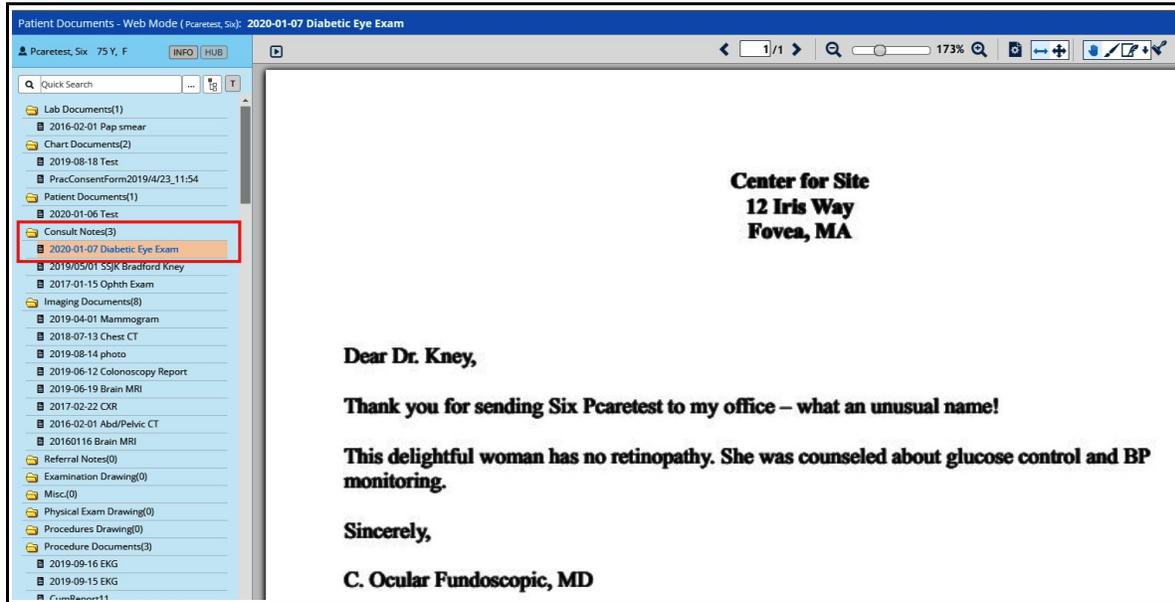
In most circumstances, eye visits done outside of Prima CARE will not coincide with the patient's visit with his/her PCP – so, in most cases, this form will need to be completed in a Virtual Visit of a telephone encounter.



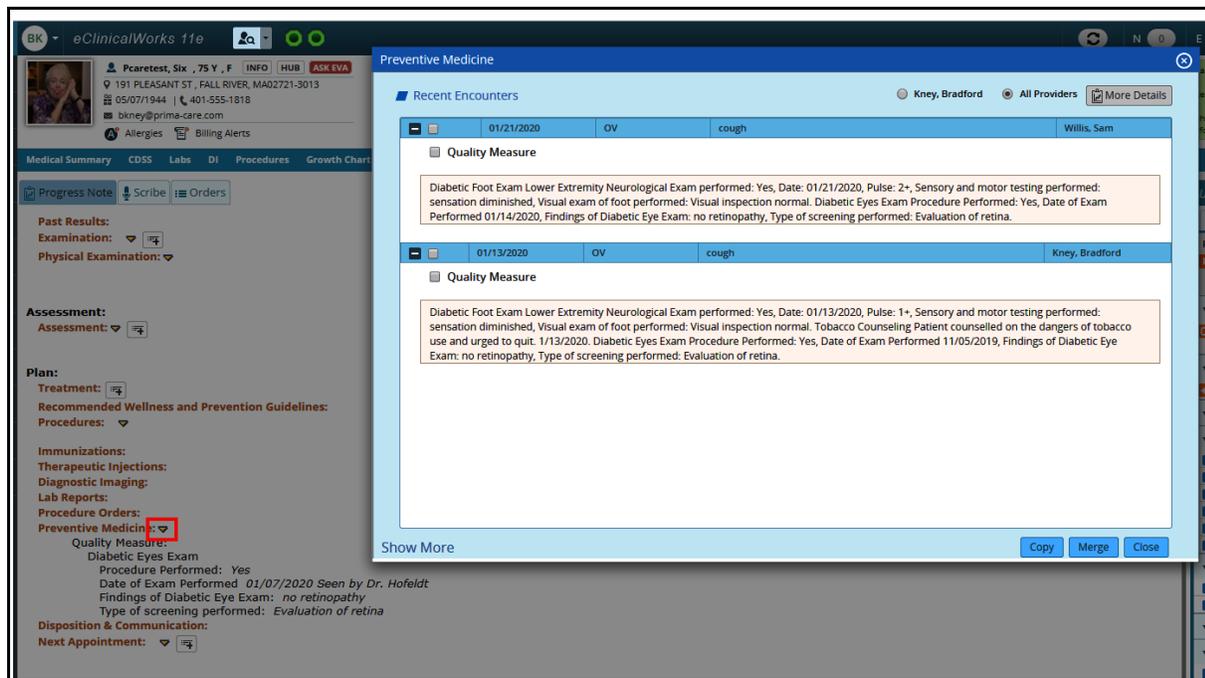
This does not YET count toward our quality measures.



The consult note from the ophthalmologist or optometrist must be scanned into ECW to complete the necessary documentation to count toward our Meaningful Use points.



One helpful hint: If you aren't sure what quality measures have or have not been completed in 2020, clicking on the upside down triangle next to "Preventive Medicine" will show you the last 2 entries.



Brad Kney, MD
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