How to Web-Enable a Patient in eCW 11 and eCW 11e

In eCW 11, add the email of the patient to the appointment screen, and check the box “w” - that's all it takes, and the patient will be web-enabled.

If you are trying to create a televisit appointment, and the patient doesn't have an email address, or refuses to provide it, make one up – like “johns@noemail.com”.

Alternatively, go to the “Info” screen, and click on “Options”.

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Alternatively, go to the “Info” screen, and click on “Options”.
Click on “Web Enable”.

Enter the email address and click OK, and the patient is web-enabled.

In eCW 11e, open the “INFO” screen from the Hub (or from the appointment screen) – and click on the icon highlighted by the red square at the bottom of the screen shown here.
Add an email address and click “Web Enable”. Again, if you must web-enable the patient and they can't/won't provide an email address, make one up.

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